



## Industry Communication - Chain of Responsibility

As you are aware, on 1 October 2018, the National Heavy Vehicle Regulator implemented a number of regulatory changes to the Heavy Vehicle National Law (HVNL) relating to Chain of Responsibility (CoR). These changes impose enhanced obligations on all parties in the supply chain.

Patrick is committed to its CoR obligations and has taken a number of steps to ensure compliance. Some of these steps will, naturally, have application to your business as a transport operator.

In particular, Patrick has amended its National Terminal Access Terms & Conditions which, amongst other things, require all operators to be appraised of their various obligations under the HVNL and to implement appropriate systems, processes and procedures to pro-actively manage CoR risks. A copy of the updated National Terminal Access Terms & Conditions is available on our website at <http://www.patrick.com.au/conditionsofcontract>.

Carriers will now be required to accept the National Terminal Access Terms & Conditions in order to use the VBS and will also be required to provide various undertakings in relation to CoR compliance prior to being able to finalise a slot booking.

Additionally, in order to assist truck drivers to be aware of their duties under the HVNL, Patrick has developed mandatory training on the various CoR obligations which also provides Terminal-specific information relevant to the HVNL. This mandatory CoR training, which is a simple and relatively short module, has been incorporated into the Patrick Terminals 1-Stop Inductions for each Terminal.

In relation to this training, we are seeking your assistance to encourage your drivers to attend to this mandatory online training on or before 1 January 2019 in order to guarantee their continued access to our facilities. In addition, we would ask that you circulate this correspondence as widely as possible as it is in the interests of compliance across the supply chain that the new requirements for engagement with Patrick are understood as soon as possible.

To be clear, all existing MSIC holders will need to undergo this mandatory CoR training, via a Patrick Terminals 1-Stop Induction, if they wish to continue servicing Patrick facilities.

Should you have any questions in relation to the Patrick approach to CoR or the mandatory training required, please contact local Terminal Management.

Thank you for your attention on this matter.